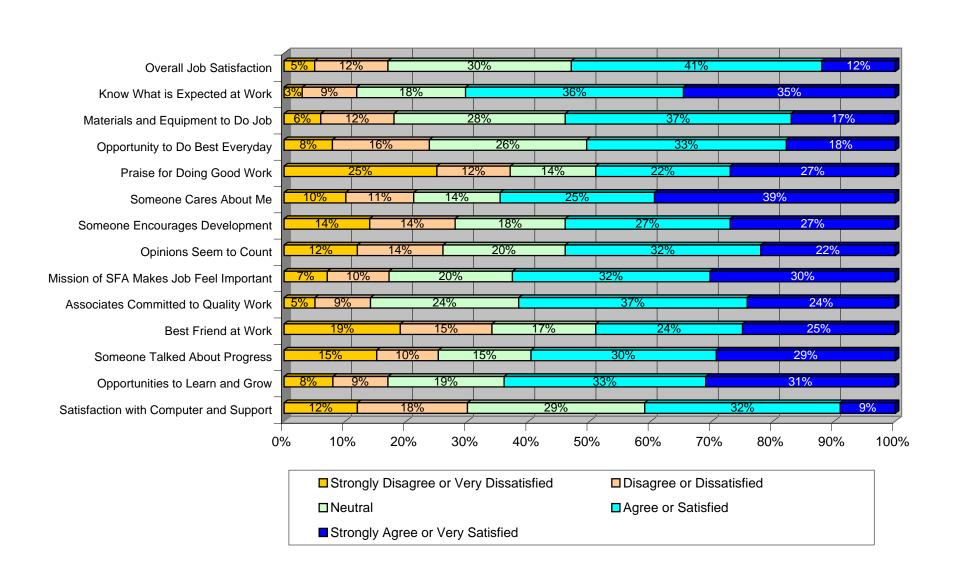
# **SFA Employee Satisfaction Survey Results**



## All SFA

	Strongly				Strongly
	Disagree or	Disagree or		Agree or	Agree or
	Very	Dissatisfied	Neutral	Satisfied	Very
Overall Job Satisfaction	5%	12%	30%	41%	12%
Know What is Expected at Work	3%	9%	18%	36%	35%
Materials and Equipment to Do Job	6%	12%	28%	37%	17%
Opportunity to Do Best Everyday	8%	16%	26%	33%	18%
Praise for Doing Good Work	25%	12%	14%	22%	27%
Someone Cares About Me	10%	11%	14%	25%	39%
Someone Encourages Development	14%	14%	18%	27%	27%
Opinions Seem to Count	12%	14%	20%	32%	22%
Mission of SFA Makes Job Feel Importa	7%	10%	20%	32%	30%
Associates Committed to Quality Work	5%	9%	24%	37%	24%
Best Friend at Work	19%	15%	17%	24%	25%
Someone Talked About Progress	15%	10%	15%	30%	29%
Opportunities to Learn and Grow	8%	9%	19%	33%	31%
Satisfaction with Computer and Support	t 12%	18%	29%	32%	9%

## Schools

	Strongly				Strongly
	Disagree or				Agree or
	Very	Disagree or		Agree or	Very
	Dissatisfied	Dissatisfied	Neutral	Satisfied	Satisfied
Overall Job Satisfaction	5%	11%	33%	41%	11%
Know What is Expected at Work	3%	9%	17%	36%	35%
Materials and Equipment to Do Job	7%	12%	29%	36%	17%
Opportunity to Do Best Everyday	8%	17%	26%	33%	16%
Praise for Doing Good Work	27%	13%	14%	20%	25%
Someone Cares About Me	11%	10%	14%	27%	38%
Someone Encourages Development	14%	13%	18%	27%	27%
Opinions Seem to Count	13%	13%	21%	32%	20%
Mission of SFA Makes Job Feel Importa	7%	12%	18%	33%	29%
Associates Committed to Quality Work	5%	7%	22%	39%	27%
Best Friend at Work	20%	16%	18%	23%	23%
Someone Talked About Progress	13%	9%	16%	32%	30%
Opportunities to Learn and Grow	8%	10%	19%	31%	32%
Satisfaction with Computer and Support	10%	20%	28%	33%	9%

## **Students**

	Strongly Disagree or					Strongly Agree or
	Very	Disagree or			Agree or	Very
	Dissatisfied		Dissatisfied	Neutral	Satisfied	Satisfied
Overall Job Satisfaction	6	8%	11%	24%	44%	15%
Know What is Expected at Work	2	2%	3%	17%	31%	46%
Materials and Equipment to Do Job	5	5%	9%	28%	40%	19%
Opportunity to Do Best Everyday	7	7%	10%	26%	35%	21%
Praise for Doing Good Work	26	8%	11%	13%	23%	27%
Someone Cares About Me	11	%	11%	14%	21%	43%

Someone Encourages Development	15%	14%	19%	25%	27%
Opinions Seem to Count	12%	15%	18%	33%	23%
Mission of SFA Makes Job Feel Importa	7%	8%	20%	33%	33%
Associates Committed to Quality Work	7%	11%	28%	37%	17%
Best Friend at Work	15%	12%	15%	28%	31%
Someone Talked About Progress	14%	9%	18%	28%	32%
Opportunities to Learn and Grow	7%	7%	21%	34%	31%
Satisfaction with Computer and Support	8%	13%	33%	35%	11%

## **Financial Partners**

	Strongly				Strongly
	Disagree or				Agree or
	Very	Disagree or		Agree or	Very
	Dissatisfied	Dissatisfied	Neutral	Satisfied	Satisfied
Overall Job Satisfaction	7%	17%	26%	43%	7%
Know What is Expected at Work	5%	17%	18%	38%	22%
Materials and Equipment to Do Job	5%	12%	27%	44%	12%
Opportunity to Do Best Everyday	11%	18%	26%	38%	7%
Praise for Doing Good Work	30%	11%	20%	20%	20%
Someone Cares About Me	10%	17%	12%	29%	32%
Someone Encourages Development	18%	20%	13%	30%	18%
Opinions Seem to Count	14%	19%	19%	39%	9%
Mission of SFA Makes Job Feel Importa	8%	15%	27%	33%	17%
Associates Committed to Quality Work	12%	14%	17%	44%	14%
Best Friend at Work	22%	18%	9%	29%	22%
Someone Talked About Progress	18%	23%	7%	28%	23%
Opportunities to Learn and Grow	8%	12%	22%	37%	22%
Satisfaction with Computer and Support	20%	15%	18%	35%	12%

## CIO

	Strongly				Strongly
	Disagree or	ъ.		•	Agree or
	Very	Disagree or		Agree or	Very
	Dissatisfied	Dissatisfied	Neutral	Satisfied	Satisfied
Overall Job Satisfaction	7%	15%	36%	35%	7%
Know What is Expected at Work	5%	12%	16%	41%	25%
Materials and Equipment to Do Job	7%	11%	21%	39%	23%
Opportunity to Do Best Everyday	8%	18%	26%	36%	12%
Praise for Doing Good Work	25%	9%	12%	27%	27%
Someone Cares About Me	16%	9%	14%	20%	41%
Someone Encourages Development	17%	9%	16%	28%	29%
Opinions Seem to Count	11%	15%	16%	27%	31%
Mission of SFA Makes Job Feel Importa	12%	8%	15%	32%	32%
Associates Committed to Quality Work	4%	8%	30%	30%	28%
Best Friend at Work	29%	11%	20%	19%	21%
Someone Talked About Progress	21%	11%	11%	30%	27%
Opportunities to Learn and Grow	13%	7%	20%	31%	30%
Satisfaction with Computer and Support	14%	20%	31%	33%	1%

CFO

	Strongly				Strongly
	Disagree or				Agree or
	Very	Disagree or		Agree or	Very
	Dissatisfied	Dissatisfied	Neutral	Satisfied	Satisfied
Overall Job Satisfaction	4%	19%	38%	35%	4%
Know What is Expected at Work	4%	10%	34%	34%	18%
Materials and Equipment to Do Job	2%	14%	31%	39%	14%
Opportunity to Do Best Everyday	6%	29%	29%	24%	12%
Praise for Doing Good Work	13%	17%	13%	42%	17%
Someone Cares About Me	6%	10%	29%	33%	22%
Someone Encourages Development	6%	18%	29%	24%	22%
Opinions Seem to Count	6%	16%	29%	33%	16%
Mission of SFA Makes Job Feel Importa	6%	10%	31%	31%	22%
Associates Committed to Quality Work	0%	6%	27%	35%	31%
Best Friend at Work	7%	24%	26%	24%	20%
Someone Talked About Progress	13%	21%	23%	34%	9%
Opportunities to Learn and Grow	2%	13%	23%	40%	21%
Satisfaction with Computer and Support	20%	29%	22%	24%	4%

# Analysis

	Strongly				Strongly
	Disagree or Very	Disagree or		Agree or	Agree or Very
	Dissatisfied	Dissatisfied	Neutral	Satisfied	Satisfied
Overall Job Satisfaction	10%	16%	19%	39%	16%
Know What is Expected at Work	0%	6%	22%	47%	25%
Materials and Equipment to Do Job	3%	23%	32%	35%	6%
Opportunity to Do Best Everyday	6%	16%	28%	31%	19%
Praise for Doing Good Work	13%	16%	19%	23%	29%
Someone Cares About Me	3%	13%	13%	22%	50%
Someone Encourages Development	16%	6%	16%	38%	25%
Opinions Seem to Count	6%	6%	22%	44%	22%
Mission of SFA Makes Job Feel Importa	13%	7%	27%	23%	30%
Associates Committed to Quality Work	3%	6%	16%	41%	34%
Best Friend at Work	22%	4%	15%	30%	30%
Someone Talked About Progress	25%	0%	13%	34%	28%
Opportunities to Learn and Grow	13%	13%	13%	34%	28%
Satisfaction with Computer and Support	23%	23%	29%	23%	3%

## **SFA University**

·	Strongly Disagree or	5.			Strongly Agree or
	Very	Disagree or		Agree or	Very
	Dissatisfied	Dissatisfied	Neutral	Satisfied	Satisfied
Overall Job Satisfaction	4%	11%	18%	50%	18%
Know What is Expected at Work	4%	4%	18%	43%	32%
Materials and Equipment to Do Job	7%	11%	39%	29%	14%
Opportunity to Do Best Everyday	7%	11%	14%	29%	39%
Praise for Doing Good Work	14%	7%	11%	11%	57%

Someone Cares About Me	11%	0%	14%	25%	50%
Someone Encourages Development	11%	14%	7%	29%	39%
Opinions Seem to Count	11%	18%	11%	21%	39%
Mission of SFA Makes Job Feel Importa	7%	4%	25%	11%	54%
Associates Committed to Quality Work	4%	7%	43%	36%	11%
Best Friend at Work	19%	19%	8%	23%	31%
Someone Talked About Progress	22%	7%	4%	19%	48%
Opportunities to Learn and Grow	11%	11%	4%	22%	52%
Satisfaction with Computer and Support	14%	14%	29%	25%	18%

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